

The screenshot shows the Realtime Music Solutions website. The header includes the logo and navigation links: home, about, products, news, contact, and social media icons for Facebook and Twitter. The main content area is titled "Your Unlock Credentials" and provides the following information:

- Order Number: CCH-007305
- Unlock Code: 9DA81AE1BD19A513089E5D5A8D5DF559
- Shared Username: CCH-007305
- Shared Password: 3D747A41
- Access Link: [click here to get access](#)

Below the credentials, there is a QR code and a note: "On certain platforms, you can also unlock with the following QR code."

Unlocking The First Desktop Computer

This applies to the first user and/or the computer that was originally used to request RMS Mix.

1. If you haven't done so already, start by [exporting a show to the RMS Cloud](#) from Sinfonia or RMS Coach.
2. Upon launching RMS Mix, click the **Authenticate** button.
3. If asked, fill in any missing user information.
4. Click **Unlock**.
5. Copy and paste your unlock code into the Unlock Code screen.
6. Click **Okay**.
7. Select menu **Account** → **Sign in**. If prompted, create an account.

Your copy of RMS Mix should now be unlocked and registered to your account for further sharing.

The Sound of Music, Rehearsal Track Download Information

Realtime Music Solutions

www.rms.biz

Sharing Content

You will likely have customized content to share with your cast and production team. Modified tempos, transpositions, cuts, level adjustments, etc. This is especially true if you are using RMS Mix in tandem with a Sinfonia and/or RMS Coach booking. To get this content to everyone involved with your production, you export it to the RMS Cloud. **Note: In many cases, sharing content is a necessary step before others are able to use the program.**

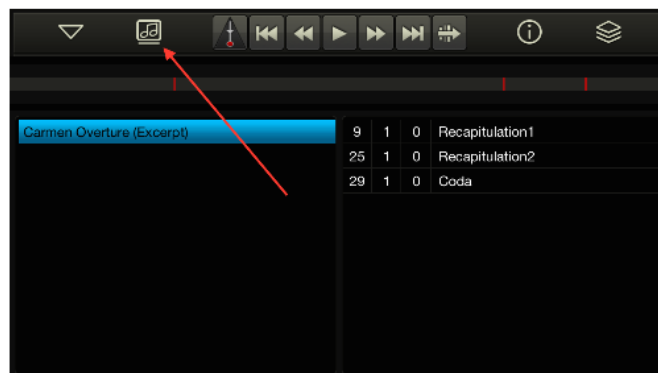
1. See [Exporting from Sinfonia](#) or [Exporting from RMS Coach](#) to share alternate versions of your show. You might want to create multiple versions if, for example, the show is double cast and the leads perform in different keys. Or if you want to customize various rehearsal configurations with different edits.
2. Tell everyone to [download RMS Mix](#) on their computers and mobile devices.
3. The simplest way for your cast to access content is through the *Access Link* posted in the credentials above. If you email your cast the link to this document, they can tap the *Access Link* directly from the device(s) they want to unlock. Doing so will guide them through the process, as well as automatically handle any necessary registrations to the booking.
4. Alternatively, your cast may access content through the shared email address and password, as described below. You may also invite people to join through your RMS Accounts page. Please [read this](#) for more information.
5. You can export up to five versions of your show as part of your basic RMS Mix license. Your cast and team can download these an unlimited number of times on an unlimited number of devices during your rehearsal and production period.

Unlocking Everything Else (Smartphones, Tablets, Additional Computers)

These instructions are for the majority of RMS Mix users.

iPhone, iPad, Android

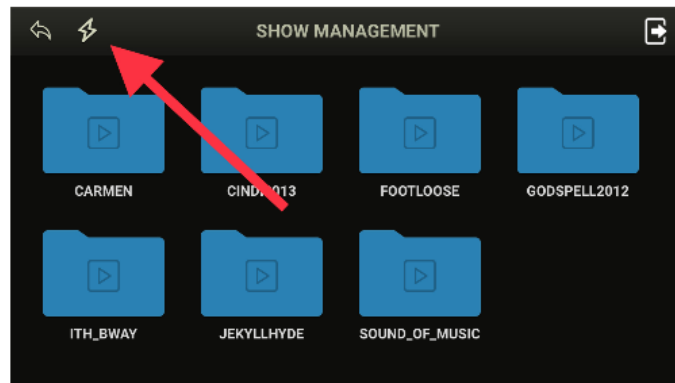
1. If you haven't done so, download RMS Mix from the Apple App Store or Google Play. You can find direct links on our website [here](#).
2. After launching the app, tap the **Get Booked Shows** button.
3. If you skipped the initial Quickstart screen, you can get back to it by tapping the **Show Management** button from the player, and then the **Quickstart** button.



The Sound of Music, Rehearsal Track Download Information

Realtime Music Solutions

www.rms.biz



4. Hopefully the person who originally ordered RMS Mix emailed you the link to this document. If so, go to it now from your device and tap the [access link](#). This will guide you through an automated process to register, unlock and access your content.
5. Alternatively, you can follow the prompts from the Quickstart screen to log-in manually to the RMS accounts system. You may do so with the shared account information noted above. You may also establish your own personal account through the social media options or with your email address and a new password.
6. After logging in, you should immediately see the content available for your booking. Tap the content to begin downloading and use the program.

Notes:

- If you do not see content after logging in manually, the owner of the booking may not have shared content with you yet. Ask the owner to add you to the cast. In the meantime, you can log out and log back in through the [access link](#) or with the shared credentials.
- If there is still no content even after trying the above, it could be that nothing has been exported yet. See [Sharing Content](#).
- If your mobile version of the RMS Mix prompts you to enter the QR code, you have an older, outdated mobile version of RMS Mix. Please update your app and try again.
- You only need to use the access link once to establish your booking permissions. If you log-out or want to use the program on other personal devices, log-in the same way you did during the access link process. But do so this time at the main log-in prompt described in step 5. This will restore access or grant access on the new device(s).

Additional Windows and Macintosh MacOS Computers

1. If you haven't done so already, download the program from [our web site](#).
2. If you already have show content on your computer, click the **Run Trial Version** at launch to enter the trial version of whatever show happens to be there.
3. If there's no show content present at launch, you will be asked to get some either from Show Management or the Show Delivery Utility (SDU). Click on **Show Management** and skip the next step.
4. From the trial version, select menu **Tools > Show Management**.
5. Hopefully the person who originally ordered RMS Mix emailed you the link to this document. If so, go to it now from your computer and click the [access link](#). This will guide you through an automated process to register, unlock and access your content.
6. Alternatively, you can follow the prompts to log-in manually to the RMS Accounts system. You may do so with the shared account information noted above. You may also establish your own personal account through the social media options or with your email address and a new password.
7. Once you've logged in, any content shared with you will be unlocked and you can use the program for the duration of your license.

Other Important Notes

- **Expiration:** Your unlock code will expire on **May 5, 2019**. Please confirm this expiration date meets your needs. Requests to change the expiration received after **Feb. 11, 2019** are subject to additional fees.
- Assuming you have booked at least a few weeks in advance of your first performance, you will be able to create and share five different versions of your show. More exports may be purchased, if necessary. Regardless, there is no limit on the number of times you can download this content. You, the cast, and the rest of the production team can put it on as many computers, smartphones, and tablets as you want. We encourage you to spread the word and get everyone involved with the show to use it.
- Feel free to [contact us](#) if you need any assistance. We want you to have an excellent experience with our resources.

After downloading the rehearsal score program and applying the code(s), you will then need to run a program update on the software.